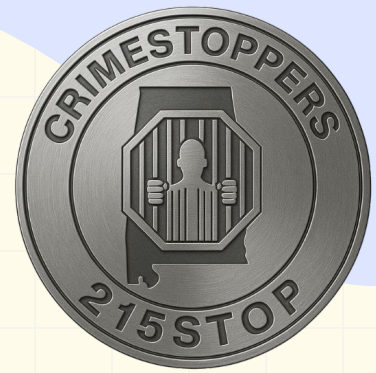


Communication Strategies



Language Barriers

Utilize professional interpreters whenever and if possible. Consider reputable translation apps as a temporary aid, but be mindful of limitations. Employ non-verbal cues, visual aids, and culturally appropriate communication styles.

Example:

Speak and Translate app

Google translate

Cultural Considerations

Respect cultural norms regarding directness, eye contact, and personal space. Show respect to elders and build relationships with community leaders.

Example:

I appreciate the effort, and you have been helpful instead of: That's interesting...

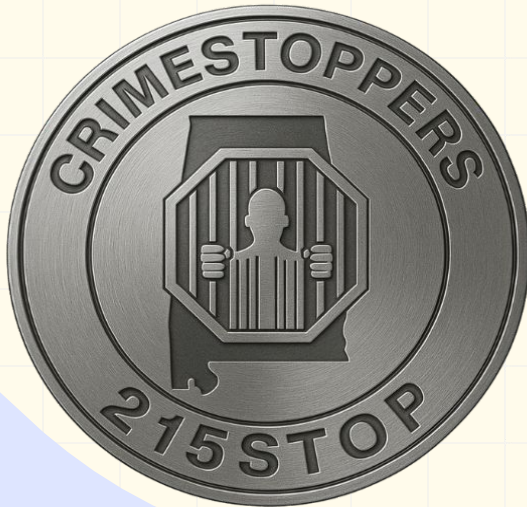
prolonged eye contact is seen as disrespectful

Use appropriate titles: "Mr./Mrs." or more formal titles if customary.



Building Rapport

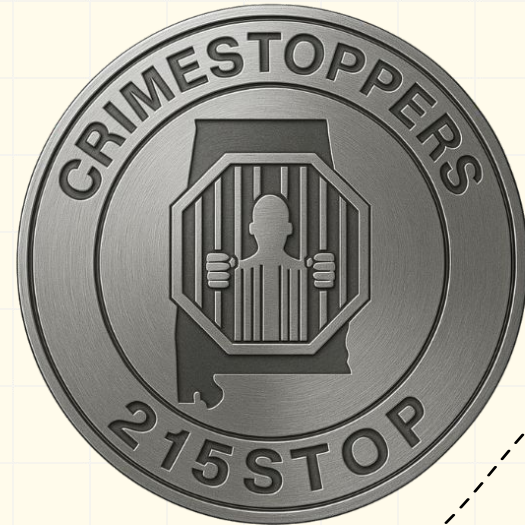
- Find common ground, show genuine interest, and be patient and understanding.
- Involve trusted adults like school counselors and social workers.
- Acknowledge the fear of deportation and emphasize that schools are generally safe spaces.





Promoting Civility and Respect

- Acknowledge and reward positive behavior, model appropriate behavior, and facilitate discussions about diversity and inclusion.
- Collaborate with community organizations to promote cultural understanding and civic engagement.



Addressing Undocumented Immigration Concerns

Acknowledge the Fear

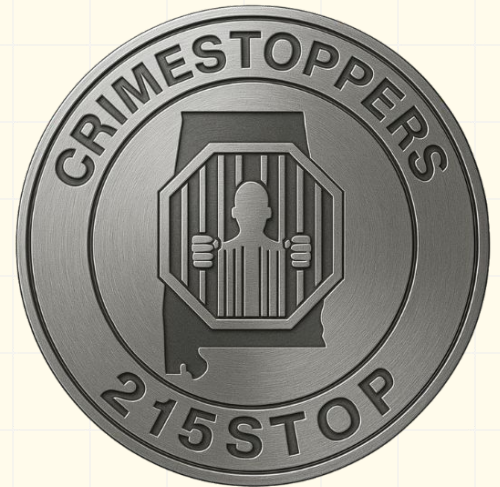
Recognize the fear of deportation and emphasize that schools are generally safe spaces.

Communication Strategies

Be clear and concise, and focus on student safety. Reassure confidentiality when appropriate.

Community Partnerships

Collaborate with immigrant-serving organizations and identify trusted intermediaries.



Training and Education

- Receive comprehensive training on cultural competency, de escalation techniques, and the impact of immigration policies.
- Avoid Immigration Enforcement Activities: Strictly avoid any actions that could be perceived as immigration enforcement.



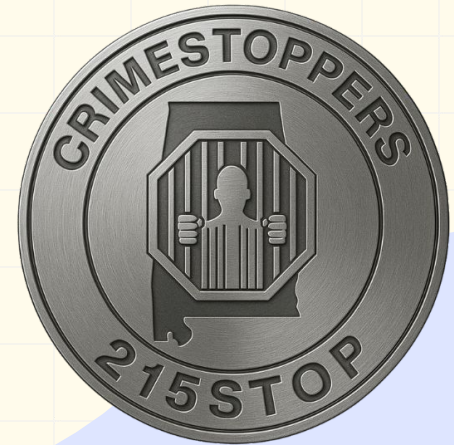
Key Considerations

Building Trust

Building trust takes time. Focus on consistent, positive interactions and refrain from any actions that could erode trust.

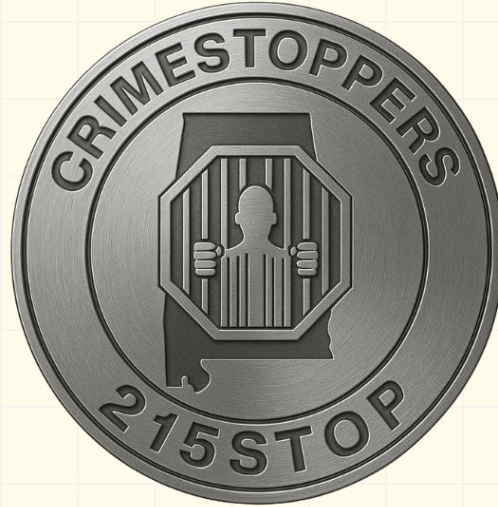
Respecting Student Rights

Respect the student and prioritize their safety and well-being.



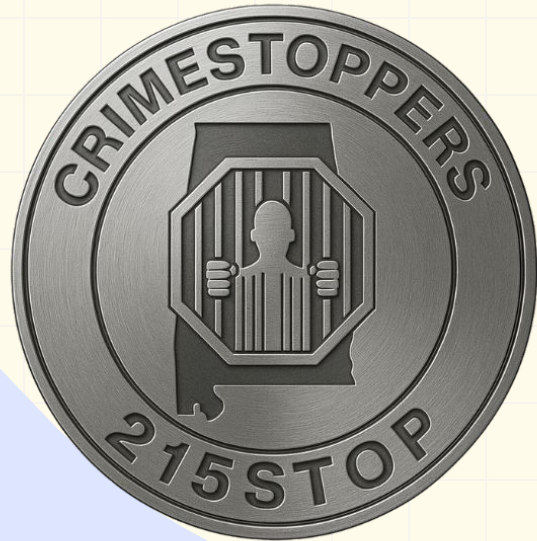
Disclaimer

This information is for general guidance and discussion purposes only. It does not constitute legal or professional advice. Immigration laws and policies are complex and subject to change.



Conclusion

By implementing these strategies, SROs can create a safe and inclusive learning environment for all Latino students, fostering positive relationships and addressing the unique challenges faced by those with undocumented immigrant parents.



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